

Products and Services for Wholesale Customers

Our Wholesale organization maximizes the use of our network by profitably selling innovative solutions to other carriers, including wireless carriers, interexchange or long distance carriers (IXCs), and competitive local exchange carriers (CLEC). These carriers use our high quality network to sell telecom services to their customers and to originate and terminate end-user local and long distance telephone calls. The top ten wholesale customers generate approximately 70 percent of total wholesale revenue.

	Payphone and Inmate Services	Data Service	Voice Services	Network Access	Contract Services
Quick Summary	Payphone and Inmate Services provide telephone services for payphone providers and prisons.	Data Services provide metro and long haul connectivity between end user customers, cell sites, central offices, and carriers' point of presence (POP) or mobile switching office (MTSO).	Voice Services provide local telephone dial tone service to CLECs.	Network access provides carriers the ability to originate and terminate local and long distance telephone calls.	Contract services are provided to carriers and other customers through interconnection or commercial agreements.
Offerings and Descriptions	<p>Inmate: Provide secure inmate communications and investigation systems (fraud detection, call monitoring and pattern analysis, etc.) for State and County correctional facilities.</p> <p>Payphone: Provide payphone services to end user locations.</p>	<p>Private Line Services: Private line services provide a secure digital connection and guaranteed bandwidth to carry voice, video and/or data between two customer locations. DS1: Dedicated path of 1.544Mbps. DS3: Dedicated path of 44.736Mbps. SONET: Dedicated point to point or self healing ring at bandwidth capacities of OC3, OC12, OC48, OC192.</p> <p>Ethernet Private Line (EPL): Point-to-point dedicated connectivity using Ethernet transmission standards at speeds of 10M, 20M, 50M, 100M, 150M, 300M, 450M, 600M, 1G, 2.5G, 10G.</p> <p>Ethernet Virtual Private Line (EVPL): Point to multi-point connectivity using Ethernet transmission standards with specific service level agreements (SLAs) and Quality of Service (QoS) at speeds of 10M, 30M, 100M, 500M and 1G. Wireless carriers use EVPL to carry voice and data traffic between multiple cell sites and their mobile switching center (MSC).</p> <p>Wholesale DSL: Product purchased by Internet Service Providers (ISPs) and CLECs to provide DSL service to their customers. See Business Fact Sheet for more detailed product descriptions.</p>	<p>Resale: Resale of any retail telecommunications services (i.e., dial tone) as required by Telecom Act of 1996. An example is a residential or business access line.</p> <p>Local Wholesale Service (LWS): Local dial tone service provided through the purchase of unbundled network elements, including loop, transport and switching port.</p>	<p>Switched Access: Origination and Termination of long distance calls by a carrier.</p> <p>Reciprocal Compensation: Termination of local telephone calls from a carrier.</p>	<p>Pole, Conduit, Tower, Floor Space: Lease of excess capacity on poles, conduit, towers and in buildings to carriers such as ATT Mobility or Verizon Wireless.</p> <p>Billing and Collection: The provision of billing services on behalf of third party providers. An example is billing on behalf of a third party billing company such as BSG Clearing or ILD for long distance calls, music downloads or online games.</p> <p>Interconnection, Collocation, and Unbundled Network Elements (UNEs): The ability to interconnect with other carriers so that customers of one carrier can call customers from another carrier. An example is that CenturyLink end user customers can originate telephone calls and receive telephone calls from their friends that are Cox end users. Interconnection also allows carriers to purchase unbundled network elements, including loop, transport, etc. as required by Telecom Act of 1996.</p> <p>Moblitzer: Product that provides text messaging for internal company use or for a company's end user marketing programs. Currently, Moblitzer is used internally at CenturyLink to communicate with employees in the Kansas City area via text messaging. Additionally, restaurants and retail stores are using Moblitzer to provide coupons to customers.</p> <p>Database Services: Provide database services to other carriers for Calling Name service and Line Information Record Database (LIDB). Calling Name service enables the telephone number of the party originating the telephone call to be displayed on the telephone of the person being called.</p>

Key Benefits

- **Reliability.** High quality network with frontline provisioning, service, maintenance and support
- **Stability and Value.** Industry leading network with unsurpassed support that provides more value with ongoing capital investments in our network and technology to meet your needs today and tomorrow
- **Service and Support.** Dedicated sales and customer service teams that are quick and responsive with 24/7/365 network monitoring

Find more information about CenturyLink services for wholesale customers at www.centurylink.com
This content will be updated soon with legacy Qwest product and services information.